



# MIKAL FAQs



Direct answers to your most asked questions.

MIKAL has been installing salon systems since 1982. No other software company has been doing it as long. Our first salon installation is still our client.

MIKAL always training and support with every software sale. We always have and we always will. Any software that is “so easy you don’t need training” is most likely so easy it won’t run your business.

MIKAL runs under the latest Microsoft operating systems in full 64 bit mode. We have grown our system with a consistent data structure that is running salons and spas with as many as 34 terminals. Our systems don’t need to be optimized, rebuilt, or converted with every enhanced version or every time the files get too large. MIKAL has not been able to run under the MS-DOS operating system since 1996. Anyone saying anything else is at best misinformed.



MIKAL is the only salon and spa software company to win the VSR POS software award. HP is the only company to win the PC Week computer award for a POS system. Period. Also – we were just featured in VSR computer magazine in January 2010.



MIKAL is the only salon and spa software company that has released 2 enhanced versions of their system every year since 1985. And is still the only company that enhances their system two times a year in conjunction with their national client meetings.

MIKAL warranties its software from defect for the life of the product. That is a lifetime warranty. MIKAL licenses it’s purchased software for the life of the product. HP POS systems that MIKAL provides have a 3 year on-site warranty.



MIKAL has had the same family ownership since the inception of the company. MIKAL is a corporation based in Cincinnati Ohio and is a US corporation.

Questions? Call or e-mail us at MIKAL 800-448-5420 or [sales@mikal.com](mailto:sales@mikal.com)